

Questions & Answers

Q. What is Goodwrench Care?

A. Goodwrench Care is a vehicle maintenance contract for leased or purchased GM cars, light-duty trucks and vans.

Q. What does Goodwrench Care cover?

A. Goodwrench Care provides specific maintenance coverage that includes a complete oil change, including filter replacement.

Q. How much does Goodwrench Care cost?

A. The cost will vary depending upon the number of services you purchase.

Q. What do I ultimately get from Goodwrench Care?

A. You have the convenience of covered scheduled oil changes provided by expert GM Goodwrench technicians when you need it.

Q. What if I move and cannot return to my selling GM dealer for Goodwrench Care service?

A. Call the National Mechanical Service Center at 1-800-631-5590 and they will assist you in locating a GM dealer in your area that participates in this convenient program.

www.gmprotectionplan.com

This brochure provides a summary of coverages. Refer to your Coverage Agreement for contract terms, exclusions, conditions, and the name and address of the maintenance contract provider.

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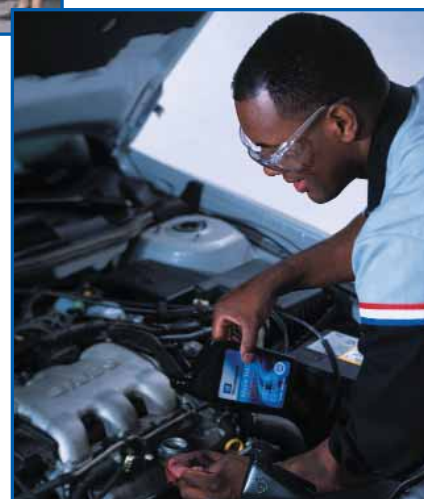
Goodwrench Care

*Maintenance convenience
for your GM vehicle.*



Goodwrench

Mr. Goodwrench. The one and only GM expert.



GM Protection
Plan

Peace of mind for the long run.

Goodwrench Care

Whether you buy or lease your GM car, light-duty truck or van, it's a major investment, and one you'll want to enjoy and protect throughout the ownership period. That's why you should take it to an expert, Mr. Goodwrench, who knows your GM vehicle better than anyone. Mr. Goodwrench is GM-trained, has advanced diagnostic equipment and uses genuine GM parts.

To make maintenance easier, extend the life of your vehicle and likely enhance its resale value, keep it in top condition with convenient Goodwrench Care. Goodwrench Care covers basic maintenance needs for your vehicle, specifically oil changes (oil and filter).

By purchasing Goodwrench Care, you can rest assured that your vehicle will be maintained properly – especially important if you lease it – because all work will be performed by the GM dealer that sold your coverage to you.



Meets Your Needs

Match Goodwrench Care to your needs. You can purchase a number of different fixed services ranging from 2 to 10 oil changes and filter replacements. Goodwrench Care comes with a \$0 deductible so there are no out-of-pocket expenses and you have up to 4 years to use all of the services you purchased.

Repair paperwork is gone, too. All you need to do is return to the GM dealer that sold your Goodwrench Care coverage to you, and they will take care of all covered maintenance, using genuine GM parts.

With Goodwrench Care, specific maintenance needs for your vehicle are covered. And, you'll have the assurance that your vehicle will be serviced by the one and only GM expert...Mr. Goodwrench. Regardless of the number of services you select, Goodwrench Care will give you peace of mind for the long run.

